118TH CONGRESS 2D SESSION **S**.

To amend title XVIII of the Social Security Act to establish requirements with respect to the use of prior authorization under Medicare Advantage plans.

IN THE SENATE OF THE UNITED STATES

Mr. MARSHALL (for himself, Ms. SINEMA, Mr. THUNE, and Mr. BROWN) introduced the following bill; which was read twice and referred to the Committee on ______

A BILL

- To amend title XVIII of the Social Security Act to establish requirements with respect to the use of prior authorization under Medicare Advantage plans.
 - 1 Be it enacted by the Senate and House of Representa-
 - 2 tives of the United States of America in Congress assembled,

3 SECTION 1. SHORT TITLE.

- 4 This Act may be cited as the "Improving Seniors'
- 5 Timely Access to Care Act of 2024".

1	SEC. 2. ESTABLISHING REQUIREMENTS WITH RESPECT TO
2	THE USE OF PRIOR AUTHORIZATION UNDER
3	MEDICARE ADVANTAGE PLANS.
4	(a) IN GENERAL.—Section 1852 of the Social Secu-
5	rity Act (42 U.S.C. 1395w–22) is amended by adding at
6	the end the following new subsection:
7	"(o) Prior Authorization Requirements.—
8	"(1) IN GENERAL.—In the case of a Medicare
9	Advantage plan that imposes any prior authorization
10	requirement with respect to any applicable item or
11	service (as defined in paragraph (5)) during a plan
12	year, such plan shall—
13	"(A) beginning with plan years beginning
14	on or after January 1, 2027—
15	"(i) establish the electronic prior au-
16	thorization program described in para-
17	graph (2) ; and
18	"(ii) meet the enrollee protection
19	standards specified pursuant to paragraph
20	(4); and
21	"(B) beginning with plan years beginning
22	on or after January 1, 2026, meet the trans-
23	parency requirements specified in paragraph
24	(3).
25	"(2) Electronic prior authorization pro-
26	GRAM.—

1	"(A) IN GENERAL.—For purposes of para-
2	graph (1)(A), the electronic prior authorization
3	program described in this paragraph is a pro-
4	gram that provides for the secure electronic
5	transmission of—
6	"(i) a prior authorization request
7	from a provider of services or supplier to
8	a Medicare Advantage plan with respect to
9	an applicable item or service to be fur-
10	nished to an individual and a response, in
11	accordance with this paragraph, from such
12	plan to such provider or supplier; and
13	"(ii) any supporting documentation
14	relating to such request or response.
15	"(B) ELECTRONIC TRANSMISSION.—
16	"(i) EXCLUSIONS.—For purposes of
17	this paragraph, a facsimile, a proprietary
18	payer portal that does not meet standards
19	specified by the Secretary, or an electronic
20	form shall not be treated as an electronic
21	transmission described in subparagraph
22	(A).
23	"(ii) Standards.—An electronic
24	transmission described in subparagraph
25	(A) shall comply with applicable technical

1	standards and other requirements to pro-
2	mote the standardization and streamlining
3	of electronic transactions adopted by the
4	Secretary.
5	"(3) TRANSPARENCY REQUIREMENTS.—
6	"(A) IN GENERAL.—For purposes of para-
7	graph $(1)(B)$, the transparency requirements
8	specified in this paragraph are, with respect to
9	a Medicare Advantage plan, the following:
10	"(i) The plan, annually and in a man-
11	ner specified by the Secretary, shall submit
12	to the Secretary the following information:
13	"(I) A list of all applicable items
14	and services that were subject to a
15	prior authorization requirement under
16	the plan during the previous plan
17	year.
18	"(II) The percentage and number
19	of specified requests (as defined in
20	subparagraph (F)) approved during
21	the previous plan year by the plan in
22	an initial determination and the per-
23	centage and number of specified re-
24	quests denied during such plan year
25	by such plan in an initial determina-

1	tion (both in the aggregate and cat-
2	egorized by each item and service).
3	"(III) The percentage and num-
4	ber of specified requests that were de-
5	nied during the previous plan year by
6	the plan in an initial determination
7	and that were subsequently appealed.
8	"(IV) The number of appeals of
9	specified requests resolved during the
10	preceding plan year, and the percent-
11	age and number of such resolved ap-
12	peals that resulted in approval of the
13	furnishing of the item or service that
14	was the subject of such request, cat-
15	egorized by each applicable item and
16	service and categorized by each level
17	of appeal (including judicial review).
18	"(V) The percentage and number
19	of specified requests that were denied,
20	and the percentage and number of
21	specified requests that were approved,
22	by the plan during the previous plan
23	year through the utilization of deci-
24	sion support technology, artificial in-
25	telligence technology, machine-learn-

1	ing technology, clinical decision-mak-
2	ing technology, or any other tech-
3	nology specified by the Secretary.
4	"(VI) The average and the me-
5	dian amount of time (in hours) that
6	elapsed during the previous plan year
7	between the submission of a specified
8	request to the plan and a determina-
9	tion by the plan with respect to such
10	request for each such item and serv-
11	ice, excluding any such requests that
12	were not submitted with the medical
13	or other documentation required to be
14	submitted by the plan.
15	"(VII) The percentage and num-
16	ber of specified requests that were ex-
17	cluded from the calculation described
18	in subclause (VIII) based on the
19	plan's determination that such re-
20	quests were not submitted with the
21	medical or other documentation re-
22	quired to be submitted by the plan.
23	"(VIII) Information on each oc-
24	currence during the previous plan
25	year in which, during a surgical or

1	medical procedure involving the fur-
2	nishing of an applicable item or serv-
3	ice with respect to which such plan
4	had approved a prior authorization re-
5	quest, the provider of services or sup-
6	plier furnishing such item or service
7	determined that a different or addi-
8	tional item or service was medically
9	necessary, including a specification of
10	whether such plan subsequently ap-
11	proved the furnishing of such dif-
12	ferent or additional item or service.
13	"(IX) A disclosure and descrip-
14	tion of any technology described in
15	subclause (V) that the plan utilized
16	during the previous plan year in mak-
17	ing determinations with respect to
18	specified requests.
19	"(X) The number of grievances
20	(as described in subsection (f)) re-
21	ceived by such plan during the pre-
22	vious plan year that were related to a
23	prior authorization requirement.
24	"(XI) Such other information as
25	the Secretary determines appropriate.

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1	"(ii) The plan shall provide—
2	"(I) to each provider or supplier
3	who seeks to enter into a contract
4	with such plan to furnish applicable
5	items and services under such plan,
6	the list described in clause $(i)(I)$ and
7	any policies or procedures used by the
8	plan for making determinations with
9	respect to prior authorization re-
10	quests;
11	"(II) to each such provider and
12	supplier that enters into such a con-
13	tract, access to the criteria used by
14	the plan for making such determina-
15	tions and an itemization of the med-
16	ical or other documentation required
17	to be submitted by a provider or sup-
18	plier with respect to such a request;
19	and
20	"(III) to an enrollee of the plan,
21	upon request, access to the criteria
22	used by the plan for making deter-
23	minations with respect to prior au-
24	thorization requests for an item or
25	service.

1 "(B) OPTION FOR PLAN TO PROVIDE CER-2 TAIN ADDITIONAL INFORMATION.—As part of 3 the information described in subparagraph 4 (A)(i) provided to the Secretary during a plan 5 year, a Medicare Advantage plan may elect to 6 include information regarding the percentage and number of specified requests made with re-7 8 spect to an individual and an item or service 9 that were denied by the plan during the pre-10 ceding plan year in an initial determination 11 based on such requests failing to demonstrate 12 that such individuals met the clinical criteria 13 established by such plan to receive such items 14 or services. 15 "(C) REGULATIONS.—The Secretary shall, 16 through notice and comment rulemaking, estab-17 lish requirements for Medicare Advantage plans 18 regarding the provision of— 19 "(i) access to criteria described in 20 subparagraph (A)(ii)(II) to providers of 21 services and suppliers in accordance with 22 such subparagraph; and 23 "(ii) access to such criteria to enroll-24 ees in accordance with subparagraph (A)(ii)(III). 25

1 "(D) PUBLICATION OF INFORMATION.— 2 The Secretary shall publish information de-3 scribed in subparagraph (A)(i) and subpara-4 graph (B) on a public website of the Centers 5 for Medicare & Medicaid Services. Such infor-6 mation shall be so published on an individual 7 plan level and may in addition be aggregated in 8 such manner as determined appropriate by the 9 Secretary.

10 "(E) MEDPAC REPORT.—Not later than 3 11 years after the date information is first sub-12 mitted under subparagraph (A)(i), the Medicare 13 Payment Advisory Commission shall submit to 14 Congress a report on such information that in-15 cludes a descriptive analysis of the use of prior 16 authorization. As appropriate, the Commission 17 should report on statistics including the fre-18 quency of appeals and overturned decisions. 19 The Commission shall provide recommenda-20 tions, as appropriate, on any improvement that 21 should be made to the electronic prior author-22 ization programs of Medicare Advantage plans.

23 "(F) SPECIFIED REQUEST DEFINED.—For
24 purposes of this paragraph, the term 'specified
25 request' means a prior authorization request

1	made with respect to an applicable item or serv-
2	ice.
3	"(4) ENROLLEE PROTECTION STANDARDS.—
4	For purposes of paragraph (1)(A)(ii), with respect
5	to the use of prior authorization by Medicare Advan-
6	tage plans for applicable items and services, the en-
7	rollee protection standards specified in this para-
8	graph are—
9	"(A) the adoption of transparent prior au-
10	thorization programs developed in consultation
11	with enrollees and with providers and suppliers
12	with contracts in effect with such plans for fur-
13	nishing such items and services under such
14	plans;
15	"(B) allowing for the waiver or modifica-
16	tion of prior authorization requirements based
17	on the performance of such providers and sup-
18	pliers in demonstrating compliance with such
19	requirements, such as adherence to evidence-
20	based medical guidelines and other quality cri-
21	teria; and
22	"(C) conducting annual reviews of such
23	items and services for which prior authorization
24	requirements are imposed under such plans
25	through a process that takes into account input

1	from enrollees and from providers and suppliers
2	with such contracts in effect and is based on
3	consideration of prior authorization data from
4	previous plan years and analyses of current cov-
5	erage criteria.
6	"(5) Applicable item or service de-
7	FINED.—For purposes of this subsection, the term
8	'applicable item or service' means, with respect to a
9	Medicare Advantage plan, any item or service for
10	which benefits are available under such plan, other
11	than a covered part D drug.
12	"(6) Reports to congress.—
13	"(A) GAO.—Not later than January 1,
14	2028, the Comptroller General of the United
15	States shall submit to Congress a report con-
16	taining an evaluation of the implementation of
17	the requirements of this subsection and an
18	analysis of issues in implementing such require-
19	ments faced by Medicare Advantage plans.
20	"(B) HHS.—
21	"(i) The secretary.—Not later than
22	the end of the fifth plan year beginning
23	after the date of the enactment of this sub-
24	section, and biennially thereafter through
25	the date that is 10 years after such date

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1	of enactment, the Secretary shall submit to
2	Congress a report containing a description
3	of the information submitted under para-
4	graph (3)(A)(i) during—
5	"(I) in the case of the first such
6	report, the fourth plan year beginning
7	after the date of the enactment of this
8	subsection; and
9	"(II) in the case of a subsequent
10	report, the 2 plan years preceding the
11	year of the submission of such report.
12	"(ii) CMS.—Not later than January
13	1, 2027, the Centers for Medicare & Med-
14	icaid Services and the Office of National
15	Coordinator for Health Information Tech-
16	nology shall submit to Congress and pub-
17	lish on the Internet website of the Centers
18	for Medicare & Medicaid Services a report
19	that—
20	"(I) defines the term 'real-time
21	decision' and details how the defini-
22	tion for such term may be updated
23	based on any technological advances;
24	"(II) using the data submitted to
25	the Secretary under paragraph

1	(3)(A)(i), details a process for real-
2	time decisions for items and services
3	for routinely approved services for
4	purposes of the electronic prior au-
5	thorization program described in
6	paragraph (2); and
7	"(III) includes an analysis of—
8	"(aa) items and services
9	that are routinely approved;
10	"(bb) items and services
11	identified in item (aa) that could
12	be eligible for real-time decisions;
13	"(cc) how establishing real-
14	time decisions for such items and
15	services could—
16	"(AA) improve enrollee
17	access to benefits under this
18	part;
19	"(BB) produce oper-
20	ational efficiencies for pro-
21	viders of services and sup-
22	pliers and Medicare Advan-
23	tage plans; and
24	"(CC) reduce health
25	disparities for Medicare Ad-

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1	vantage enrollees in rural
2	and low-income commu-
3	nities; and
4	"(dd) how the use of auto-
5	mated decision-making and artifi-
6	cial intelligence by Medicare Ad-
7	vantage plans impact patient ac-
8	cess, including disparities in ac-
9	cess for rural and low-income
10	beneficiaries, to routinely ap-
11	proved items and services.".
12	(b) Providing the Secretary Authority to En-
13	FORCE TIMELY RESPONSES FOR ALL PRIOR AUTHORIZA-
14	TION REQUESTS SUBMITTED UNDER PART C.—Section
15	1852(g) of the Social Security Act (42 U.S.C. 1395w-
16	22(g)) is amended—
17	(1) in paragraph $(1)(A)$, by inserting "and in
18	accordance with any timeframe established by the
19	Secretary under paragraph (6)" after "paragraph
20	(3)";
21	(2) in paragraph $(3)(B)(iii)$, by inserting "(or,
22	subject to subsection (o), with respect to prior au-
23	thorization requests submitted on or after the first
24	day of the third plan year beginning after the date
25	of the enactment of the Improving Seniors' Timely

1 Access to Care Act of 2024, any timeframe estab-2 lished by the Secretary under paragraph (6))" after "72 hours"; and 3 4 (3) by adding at the end the following new 5 paragraph: "(6) TIMEFRAME FOR RESPONSE TO PRIOR AU-6 7 THORIZATION REQUESTS.—Subject to paragraph (3) 8 and subsection (o), the Secretary may establish, for 9 purposes of an organization determination made 10 with respect to a prior authorization request for an 11 item or service to be furnished to an individual, timeframes, such as 24 hours, for the organization 12 13 to notify the enrollee (and the physician involved, as 14 appropriate) of such determination for— "(A) a request for expedited determination 15 16 described in paragraph (3)(A); 17 "(B) a real time decision for routinely ap-18 proved items and services; and 19 "(C) any other prior authorization re-20 quest.".